



diligent
SOFTWARE

Company Overview

About us

Diligent helps your business succeed by delivering high-quality technology solutions on time and within scope. With us, you get an entire team of cross-industry experts in software development.

Provider of digital products and IT development expertise from Serbia
Specializing building bespoke software solutions and support teams
Proven through enterprise solutions in North America, Europe and Asia
Fast growing, technically robust and flexible outsourcing company
Comprised of highly experienced teams with more than 17 projects successfully completed in 2020, 2021, and 2022 and 8 active projects from various sectors/industries
Dedicated to building and encouraging open-minded, positive, diverse and welcoming environment

Our Clients

The products we build are changing the way industry leaders do their core business

Our Work

FinTech Solutions

Institutional integrations

Payment processing: Card, PayPal, Crypto, ACH, Wire, Check...

Fraud protection and prevention: Signifyd and Riskified process integration

AML/KYC: Socure and Equifax process integration

Full trading platforms:

www.goldsilver.com

app.hardassetsalliance.com

fidelity.bullioninternational.com

Healthcare industry solutions

Monitoring

Health tracking (Covid)

**Monitoring transport,
ticketing and delivery**

Buisiness Intelligence

Custom ERP solutions

How we do it

Competitive rates, reliable and quality-oriented engineers

Attentive management – our leadership is on point and pro-active

Long-term dedicated resources

At the moment, 70%+ of our engineers work for more than a year with the same client

Flexible teams that can scale with client's business

In 2022, in agreement with the clients, we have:

Increased the number of resources with PO by 27%

Established a new, Node.js, team for the client's expanding needs

Internalized Blazor as a new technology of choice

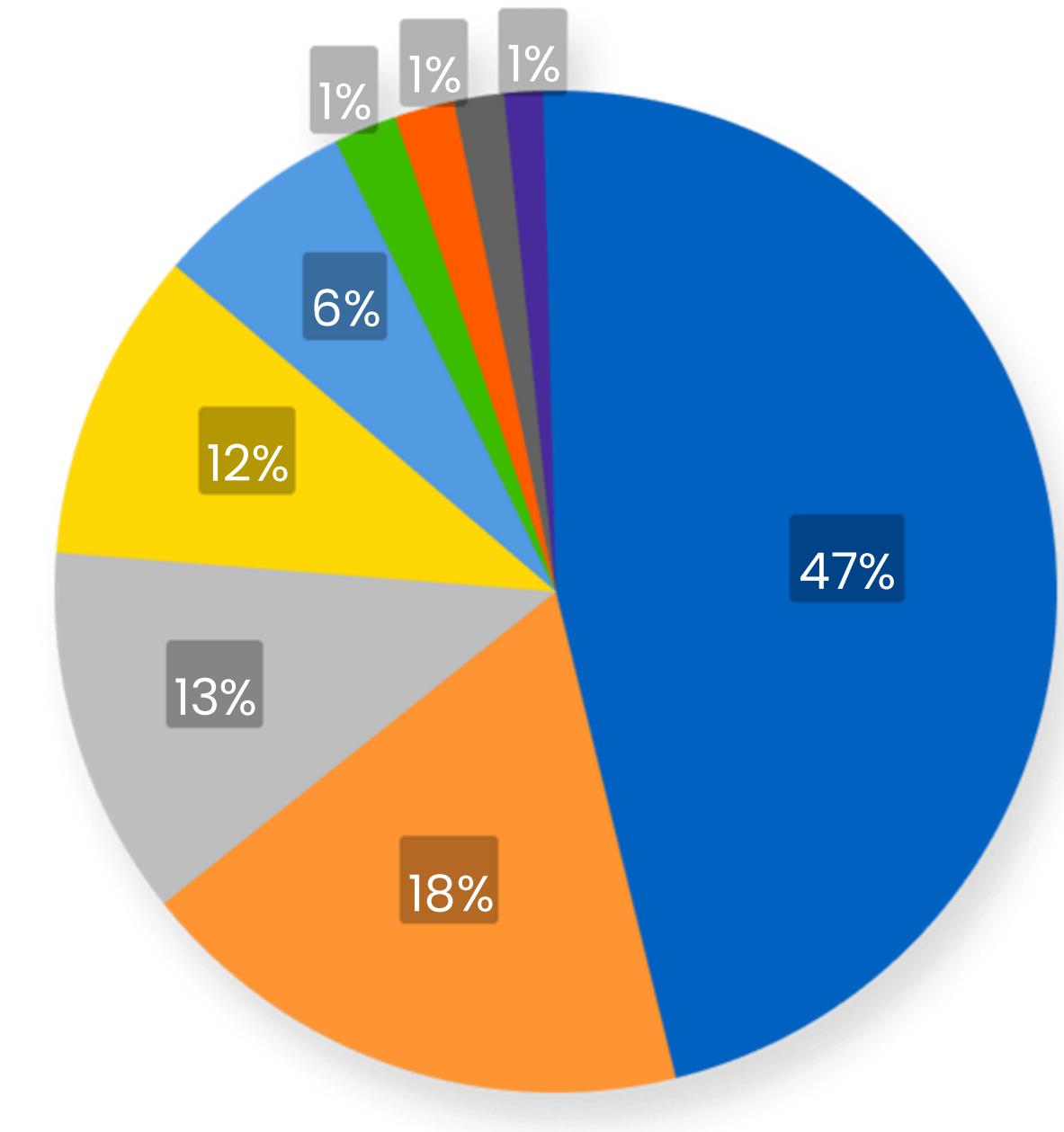
Decreased the number of resources with GBI by 14%, per client request, with no disruptions to the client

Started transitioning all new developments with the client from in-house MS Servers based to Azure Cloud based operations

Domain expertise distribution

Sector	Number of tech resources
Finance	40
Healthcare	15
Transportation	11
Retail	10
Manufacturing	5
Media	1
Telecommunications	1
Agriculture	1
Technologies	1
Total	85

- Finance
- Healthcare
- Transportation
- Manufacturing
- Retail
- Telecommunications
- Media
- Agriculture
- Technologies



Technology distribution

Dev Technologies distribution

.NET/.NET Core	66
MS SQL	54
JavaScript	37
Angular	17
React	16
Python	11
Node JS	5
No-SQL	3
Java	2
Oracle PL SQL	2
PostgreSQL	2

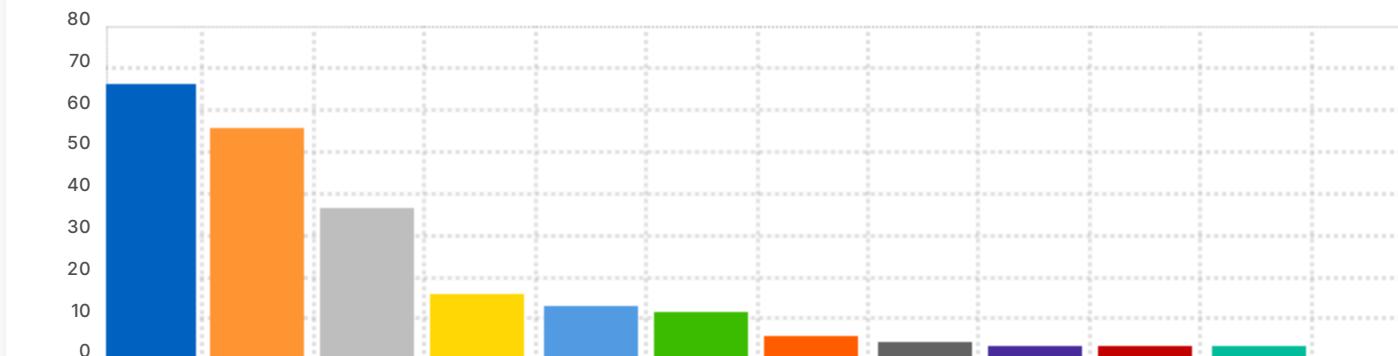
- .NET/.NET Core
- MS SQL
- JavaScript
- Angular
- React
- Python
- Node JS
- No-SQL
- Java
- Oracle PL SQL
- PostgreSQL

QA Technologies distribution

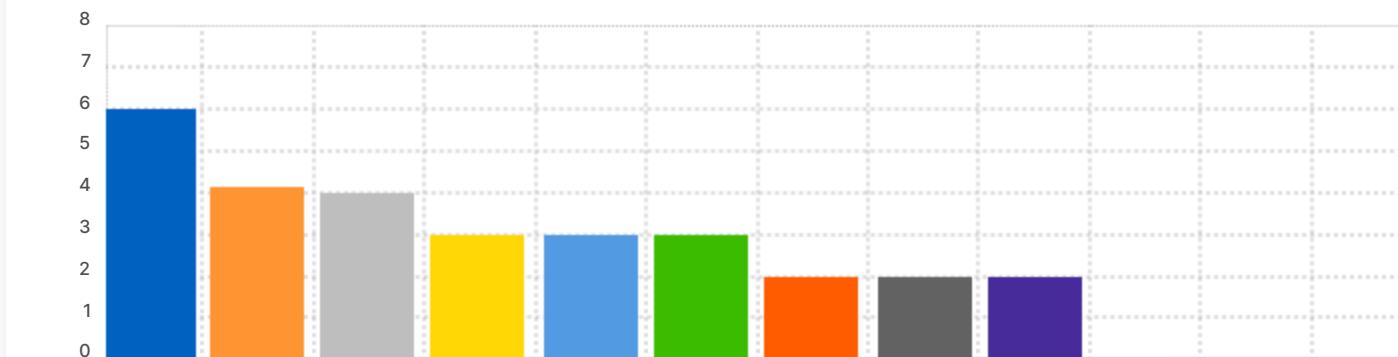
Selenium	6
Jmeter	4
BrowserStack	4
Cypress	3
Appium	3
Puppeteer	3
Jenkins	2
Docker	2
Cucumber	2

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Dev Technologies



QA Technologies



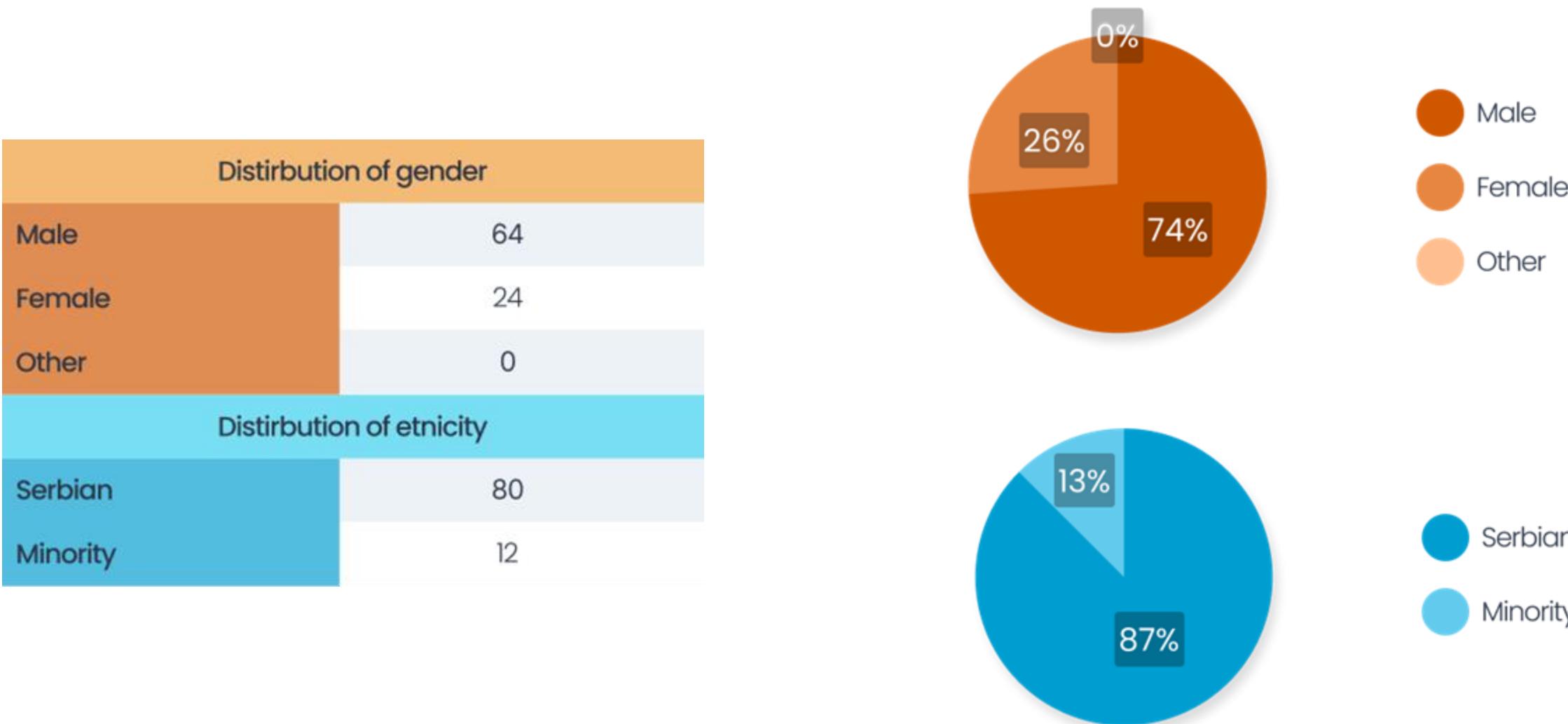
Social distribution

Diligent is dedicated to building and encouraging open-minded, positive, diverse and welcoming environment

Above industry-average representation of women – 26%

Above regional-average representation of minorities – 13%

Striving to increase women and disabled representation by 10% and 2% by end of 2023



Company Growth

Resources Growth

since 2020



Company efforts in progress

Certification efforts

ISO 27001 and 20000-1 – completion expected by end of August 2022

Azure DevOps and Developer certification, **5 resources** – completion expected by end of 2022

ServiceNow Developer (CAD) certification, **2 resources** – starting November 2022

Resources and infrastructure

100+ tech resources by end of 2022

New office in Novi Sad by end of 2022

New department outsourcing administrative and accounting expertise, starting Q2 2023

DevOps team establishment – Q1 2023

Technologies

Blazor internalized by end of September 2022

gRPC internalized – completed

Azure Functions and AWS Lambda internalization – completed

...and many more ongoing...



Thank you