



**Company Overview**

## About us

Diligent helps your business succeed by delivering high-quality technology solutions on time and within scope. With us, you get an entire team of cross-industry experts in software development.

Provider of digital products and IT development expertise from Serbia

Specializing building bespoke software solutions and support teams

Proven through enterprise solutions in North America, Europe and Asia

Fast growing, technically robust and flexible outsourcing company

Comprised of highly experienced teams with more than 17 projects successfully completed in 2020, 2021, and 2022 and 8 active projects from various sectors/industries

Dedicated to building and encouraging open-minded, positive, diverse and welcoming environment

### Our Clients

**diligent**  
SOFTWARE

**PROFIT**  
**OPTICS**

**GBI**

**BADIN**  
SOFT

**MGC**

**НИШ**  
**ЕКСПРЕС**

**ASRECO**  
SOUTH EASTERN EUROPE

## Our Work

The products we build are changing the way industry leaders do their core business

### FinTech Solutions

Institutional integrations

Payment processing: Card, PayPal, Crypto, ACH, Wire, Check...

Fraud protection and prevention: Signifyd and Riskified process integration

AML/KYC: Socure and Equifax process integration

Full trading platforms :

[www.goldsilver.com](http://www.goldsilver.com)

[app.hardassetsalliance.com](http://app.hardassetsalliance.com)

[fidelity.bullioninternational.com](http://fidelity.bullioninternational.com)

### Healthcare industry solutions

Monitoring

Health tracking (Covid)

Monitoring transport,  
ticketing and delivery

Business Intelligence

Custom ERP solutions

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## How we do it

**Competitive rates, reliable and quality-oriented engineers**

**Attentive management – our leadership is on point and pro-active**

**Long-term dedicated resources**

At the moment, 70%+ of our engineers work for more than a year with the same client

**Flexible teams that can scale with client's business**

In 2022, in agreement with the clients, we have:

Increased the number of resources with PO by 27%

Established a new, Node.js, team for the client's expanding needs

Internalized Blazor as a new technology of choice

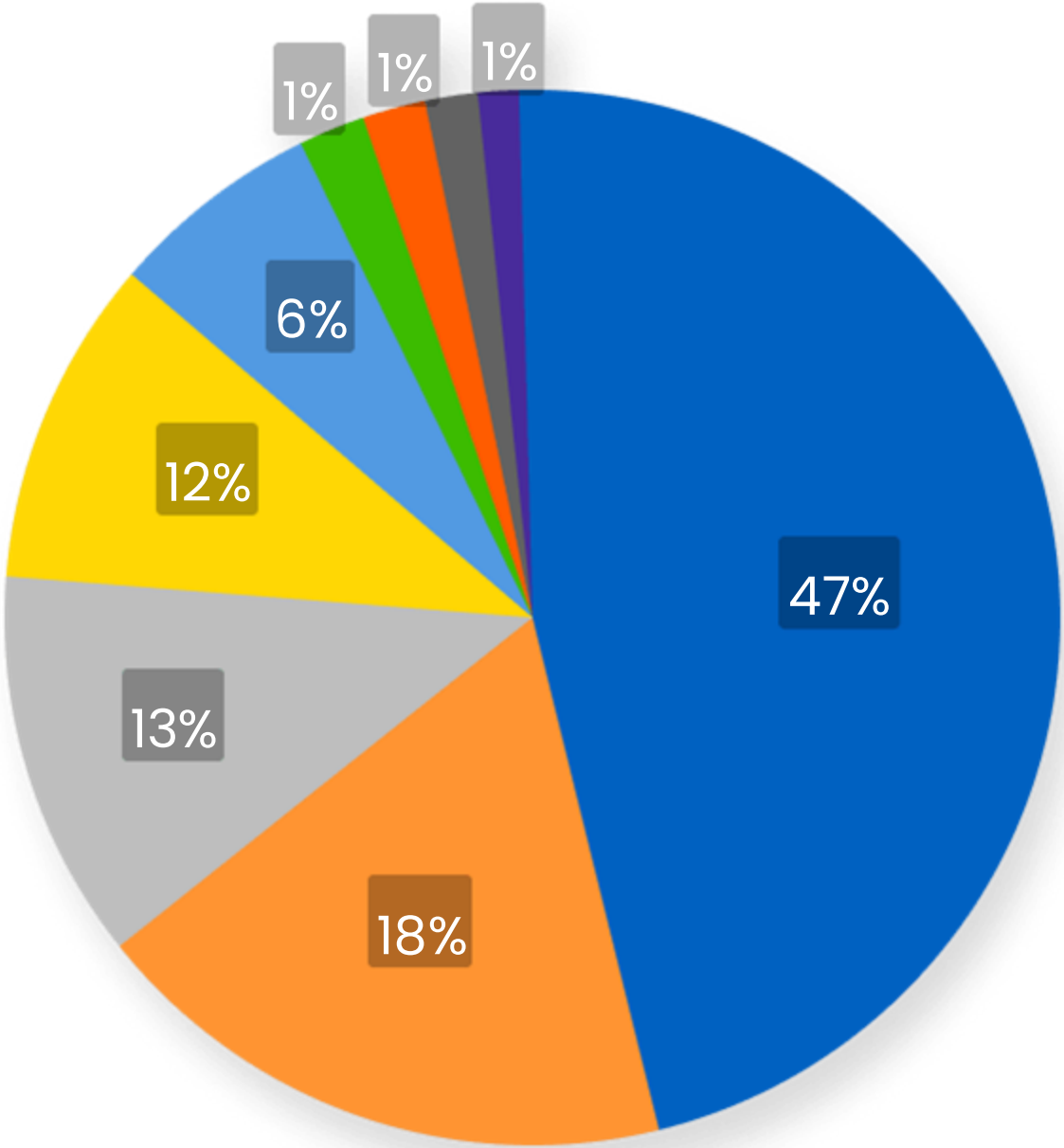
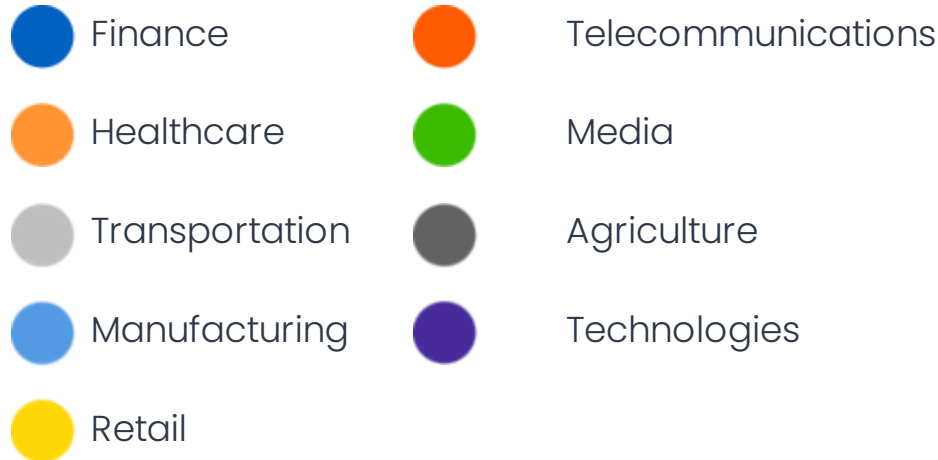
Decreased the number of resources with GBI by 14%, per client request, with no disruptions to the client

Started transitioning all new developments with the client from in-house

MS Servers based to Azure Cloud based operations

# Domain expertise distribution

Sector	Number of tech resources
Finance	40
Healthcare	15
Transportation	11
Retail	10
Manufacturing	5
Media	1
Telecommunications	1
Agriculture	1
Technologies	1
Total	85



# Technology distribution

## Dev Technologies distribution

.NET/.NET Core	66
MS SQL	54
JavaScript	37
Angular	17
React	16
Python	11
Node JS	5
No-SQL	3
Java	2
Oracle PL SQL	2
PostgreSQL	2

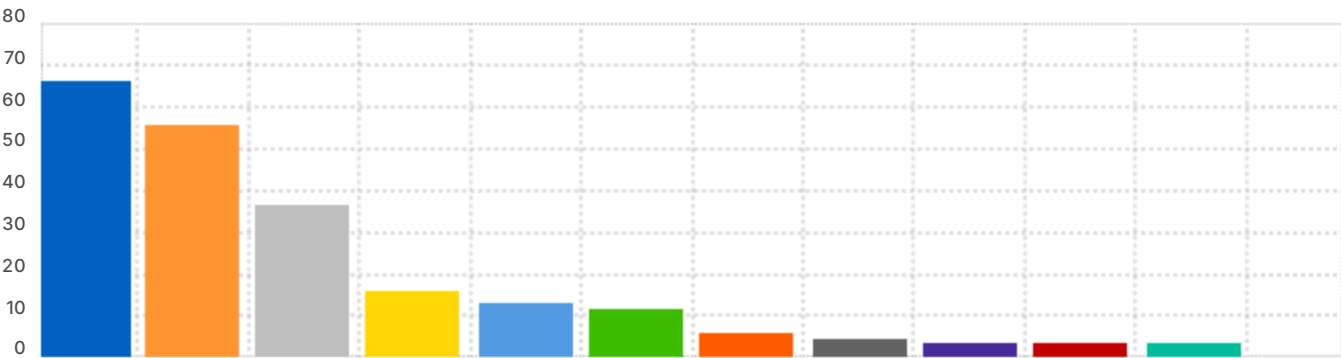
- .NET/.NET Core
- MS SQL
- JavaScript
- Angular
- React
- Python
- Node JS
- No-SQL
- Java
- Oracle PL SQL
- PostgreSQL

## QA Technologies distribution

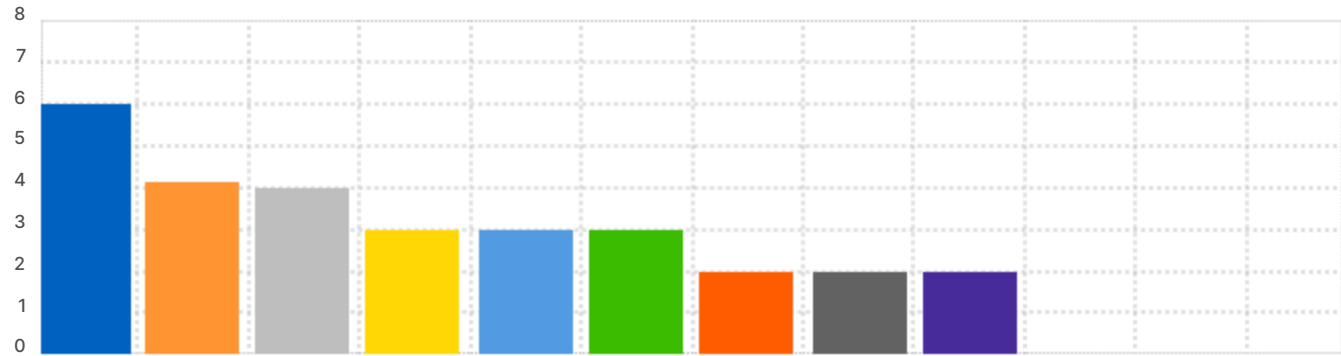
Selenium	6
Jmeter	4
BrowserStack	4
Cypress	3
Appium	3
Puppeteer	3
Jenkins	2
Docker	2
Cucumber	2

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Dev Technologies



QA Technologies



# Social distribution

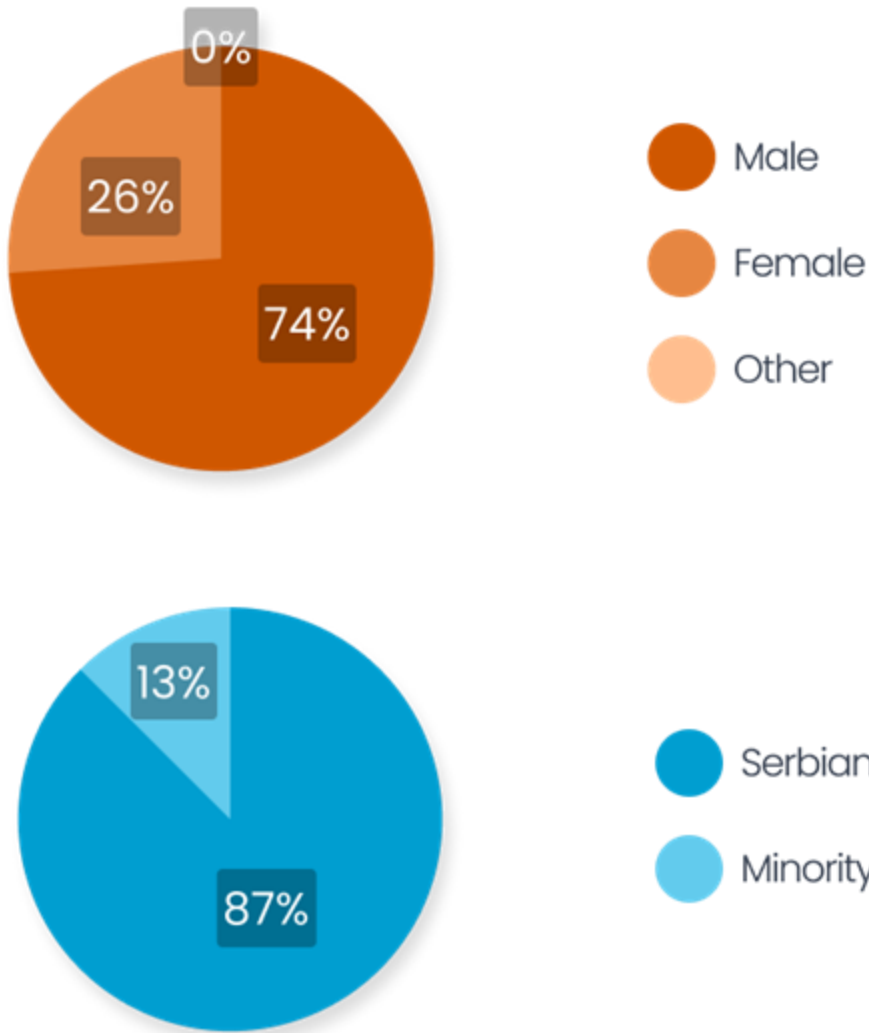
Diligent is dedicated to building and encouraging open-minded, positive, diverse and welcoming environment

Above industry-average representation of women – 26%

Above regional-average representation of minorities – 13%

Striving to increase women and disabled representation by 10% and 2% by end of 2023

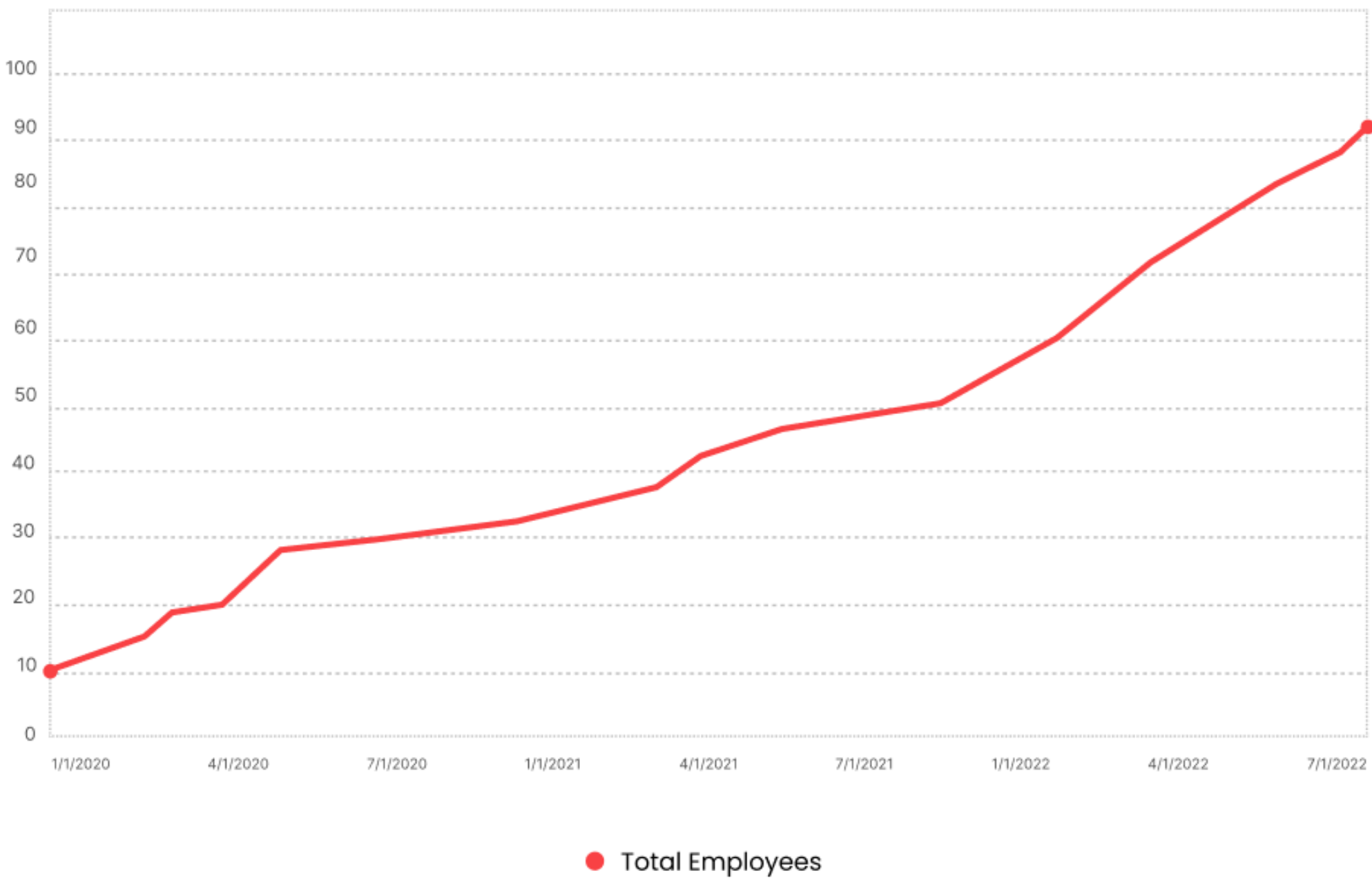
Distirbution of gender	
Male	64
Female	24
Other	0
Distirbution of ethnicity	
Serbian	80
Minority	12



# Company Growth

## Resources Growth

since 2020





# Company efforts in progress

## Certification efforts

ISO 27001 and 20000-1 – completion expected by end of August 2022

Azure DevOps and Developer certification, **5 resources** – completion expected by end of 2022

ServiceNow Developer (CAD) certification, **2 resources** – starting November 2022

## Resources and infrastructure

100+ tech resources by end of 2022

New office in Novi Sad by end of 2022

New department outsourcing administrative and accounting expertise, starting Q2 2023

DevOps team establishment – Q1 2023

## Technologies

Blazor internalized by end of September 2022

gRPC internalized – completed

Azure Functions and AWS Lambda internalization – completed

...and many more ongoing...



**Thank you**